

Indian Institute of Technology Palakkad

भारतीय प्रौद्योगिकी संस्थान पालक्काड 678 557

STORES & PURCHASE SECTION

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GeM Availability Report (GeMAR&PTS) ID: GEM/GARPTS/31012021/5AEWG5ZUF33O dated 31-01-2021

Tender No. IITPKD/ME/KSG/060/2020-21 Date of Publication: 01-02-2020 Date/Time of Closing: 22-02-2020, 1500 hrs

Indian Institute of Technology Palakkad Invites Tender under Two-bid system for the:

SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF HE NE LASER

Conforming to the specifications as in **Annexure-I**.

Tender Documents may be downloaded from the e-Wizard Portal https://mhrd.euniwizarde.com/. Aspiring Bidders who have not enrolled / registered in e-Wizard should enroll / register before participating through the website https://mhrd.euniwizarde.com/. Bidders are advised to go through instructions provided at "Procedure for Submission of E-tender". [Special Instructions to the Contractors/Bidders for the e-submission of the bids online through this e-Wizard Portal"].

Bidders can access tender documents on the website. For searching in the site, kindly go to Live Tenders option, Click "Advance Search" and select Department as 'IIT Palakkad'. Thereafter, Click on "Search" button to view all IIT Palakkad tenders. Select the appropriate tender and fill them with all relevant information and submit the completed tender document online on the website https://mhrd.euniwizarde.com/as per the timeline below.

No manual bids will be accepted. All tender documents including Pre-qualification, Techno-Commercial, Technical and Financial bids should be submitted in the e-Wizard portal.

S. No.	Events	Date and Time
1	Publication of the Tender Document	01-02-2021
1	Last Date/Time for submission of ONLINE Bids	22-02-2021, 1500 hours
3	Opening of Technical Bids	22-02-2021, 1515 hours

TERMS AND CONDITIONS

1 GENERAL (a) The responsibility of submiss	sion of the bids on or before the last date
	The institute will hold no responsibility for
	or the bids received after the date/time
	IITPKD after the bid submission deadline
	be rejected and returned unopened to the
Bidder.	be rejected and returned unopened to the
(b) Canvassing or offer of an ad	Ivantage or any other inducement by any
person with a view to influence	eing acceptance of a bid is an offence under
the Laws of India. Such act	ion will result in the rejection of bid, in
addition to other punitive mea	sures.
(c) Each bidder shall submit only	one bid, either by himself or as a partner
in a joint venture or as a mem	ber of the consortium. If a bidder or if any
of the partners in a joint ve	nture or any one of the members of the
consortium participate in me	ore than one bid, the bids (of both the
individual and the partnership	o/consortium/joint venture) are liable to be
rejected.	
(d) The bidder shall bear all co	osts associated with the preparation and
submission of his bid and II'	TPKD shall in no case be responsible or
liable for those costs, regardle	ess of the conduct or outcome of the tender
process.	
(e) IITPKD will respond to any	request for clarification or modification
of the Tender Document that	at are received up to TWO DAYS prior
to the deadline for submiss	ion of bids prescribed by HTPKD. For
this purpose, the prospective	e bidder(s) requiring clarification in the
Tender Document shall noti	fy IITPKD through the ONLINE Portal
ONLY. Any such clarification	on, together with all the details on which
the clarification had been so	ought, will be published in the ONLINE
Portal ONLY. Deviations, i	f any, observed by the Institute in the
submitted bids, from the	Terms and Conditions of the Tender
Document will not be accept	ed by the Institute.
(f) Except for any such clarification	ation by the Institute, which is expressly
stated to be an addendum to the	ne tender document issued by the Registrar,
IIT Palakkad, no written o	or oral communication, presentation or
explanation by any other emp	ployee of any of the Sections/Departments
of the Institute, shall be taken	
	line for submission of bids, IITPKD may,
	its own initiative or in response to a
	prospective Bidder, modify the Tender
Document by way of amendm	` '
	ted through the e-Wizard Portal and the
	amendments are carried out in the bid
	mendments will not be published in
	regularly visit e-Wizard Portal to keep
themselves updated.	
	ate/ time shall be considered on account of
	ment by mail. Further, it will be assumed
that the Bidder has taken	into account, such amendments, while
submitting the bid.	·

3	COMPOSITION OF THE	(a) The Tender Document comprises of:
	TENDER DOCUMENT	Instruction to the bidders including terms and conditions
		1) Technical Specifications (Annexure-I)
		2) Pre-qualification Criteria (Annexure-II)
		3) Techno-Commercial Parameters (Annexure-III)
		4) Bid Security Declaration Form (Annexure-IV)
		5) Commercial Bid (Annexure-V)
		6) Compliance Statement (Annexure-VI)
		7) Format of Performance Security (Annexure-VII)
		8) Declaration (Annexure-VIII)
		9) Fall Clause Notice Certificate (Annexure-IX)
		10) Format for Self-Declaration under Preference to Make in India
		(Annexure-X)
		11) Procedure for Submission of E-Tender (Annexure-XI)
		(b) The bidder is expected to examine all instructions, forms, terms and
		conditions in the Tender Document. In the event of discovery of any
		missing pages, the bidder shall inform the same to the Section/
		Department concerned. Failure to furnish the information required by
		the Tender Document or submission of a tender not substantially
		responsive to the Tender Document in every respect will be at the
		bidder's risk and may result in rejection of the bid.
		(c) The bidder shall not make or cause to be made any alteration, erasure or
		obliteration to the text of the Tender Document.
4	LANGUAGE/FORMAT/S	(a) The bid prepared by the Bidder and all correspondence and documents
	IGNING OF THE BID	related to the tender exchanged by the Bidder and IITPKD shall be in
		English and the Contract shall be construed and interpreted in
		accordance with that language. If any of the brochures, leaflets or
		communication is prepared in any language other than English, a
		translation of such document, correspondence or communication shall
		also be provided at the cost and risk of the bidder. The translation so
		provided shall prevail in matters of interpretation. The bidder, with
		respect to such documents, correspondence and communications, shall
		bear the costs and risks of such translation.
		(b) The documents comprising the bid shall be typed or written in indelible
		ink and all the pages shall be signed by the bidder or a person or persons
		authorized by the bidder. All the pages of the bid shall be numbered and
		except for unamendable printed, shall be signed by the person or persons
		authorized.
		(c) The bid shall not contain any internalization, erasures, overwriting,
		except to correct errors made by the bidder, in which case the person or
		persons signing the bid shall initial such corrections with date.
5	DOCUMENTS	(a) The Technical and Commercial Bids shall be submitted ONLINE
	COMPRISING THE BID	through the portal mentioned as Cover One and Cover Two.
		(b) Bids submitted in any mode other than ONLINE will be rejected
		outright.
		(c) Documents establishing the conformity of the terms and conditions of
		the Tender Document shall be provided along with the bid. The
		offer/bids should be sent only for a system or that is available in the
		market and supplied to a number of customers. A list of customers in
		India and abroad with details must accompany the quotations.

		Quotations for a prototype machine will not be accepted.
		(d) Original catalogue (not any photocopy) of the quoted model duly signed
		by the principals must accompany the quotation in the Technical bid. No
		prices should ever be included in the Technical bid.
		(e) Compliance or Confirmation report with reference to the specifications
		and other terms and conditions should also be obtained from the
		principal.
		(f) Information related to the agency/bidder such as photocopies of the
		Registration/PAN/GST/TIN shall be furnished.
		(g) The technical bid should consist of all technical details along with
		commercial terms and conditions. No prices should be included in the
		technical bid. Mentioning of Prices in the Technical Bid shall lead to
		DISQUALIFICATION.
		(h) Bidders who are bidding for this tender shall,
		1) Should have implemented at least THREE orders of HE NE LASER
		during previous THREE financial years (2017-18, 2018-19, 2019-20)
		to any of the reputed firms/Institutions in India. Copies of the most
		recent purchase orders and certificates of successful implementation
		must be included. Copies of financial statements or evidence of
		turnover must be furnished
		2) Have an Average Annual Turnover of Rs 7,50,000 (RUPEES
		SEVEN LAKH FIFTY THOUSAND ONLY) during each of the
		last THREE financial years (2017-18, 2018-19, 2019-20). The bidder
		shall enclose the audited statements of the indicated financial years,
		which should have been certified by a Chartered Accountant or a
		Competent Authority.
		(i) Digitally signed Tender Document should be submitted in Cover One.
6	EARNEST MONEY	(a) The bidder shall furnish, as part of the technical bid, Bid Security
	DEPOSIT (EMD)	Declaration Form as per the Annexure-IV.
		(a) Bids not accompanied by Bid Security Declaration Form shall be
		DISQUALIFIED.
7	PERFORMANCE	(a) The performance security shall be submitted within FIFTEEN DAYS of
	SECURITY	receipt of the material by the IITPKD. The successful bidder shall
		furnish the Performance Security equal to 3% of the order / contract
		value (excluding the value of annual maintenance charges). The
		Performance Security shall be valid all along the warranty period and
		shall extend upto sixty (60) days after the date of completion of warranty
		period. It shall be ensured by the successful bidder that the validity of the
		Performance Security submitted is extended depending on the date of
		commencement of the Warranty.
		(b) The performance security shall be a bank guarantee (in the format as
		provided in Annexure-VII of the biding documents) issued by the Indian
		Scheduled bank acceptable to the IITPKD or a Demand Draft favoring,
		INDIAN INSTITUTE OF TECHNOLOGY PALAKKAD payable at
		PALAKKAD.
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		(c) The performance security shall automatically become null and void once
		(c) The performance security shall automatically become null and void once all the obligations of the Supplier under the Contract have been fulfilled,
		all the obligations of the Supplier under the Contract have been fulfilled,
		all the obligations of the Supplier under the Contract have been fulfilled, including, but not limited to, any obligations during the Warranty Period

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8	BID PRICES AND CURRENCY	expiration. (d) Failure of the successful Bidder to comply with the requirements shall constitute enough grounds for the annulment of the award and forfeiture of the EMD, in which event the IITPKD may make the award to the next lowest evaluated bid submitted by a qualified Bidder or call for new bids. (a) Prices must be quoted separately for each equipment/items identified. (b) Price quoted for equipment/items must include all costs associated with packing, transportation, insurance, delivery of equipment/items, taxes (separately), loading and unloading on DOOR DELIVERY basis to the institute including its installation, commissioning, integration and validation. (c) Prices quoted by the bidder shall be fixed during the validity of the bid. (d) Prices of the equipment/items shall be quoted in Indian Rupees
		(INR) only.
9	CONFORMITY OF THE	(a) The Bidder shall furnish, as part of its bid, documents establishing the
	TENDER DOCUMENT	conformity of the equipment/items that the Bidder proposes to supply under the Contract to the requirements of IITPKD, as given in the Tender Document.
		 (b) The documentary evidence of conformity of the equipment/items to the Tender Document may be in the form of written descriptions supported by literature/diagrams/certifications, including: i. A detailed description of the essential technical, functional and performance characteristics of the equipment/items that the Bidder is proposing to supply; ii. Technical details of the major subsystems/components of the
		equipment/items;
10	PERIOD OF VALIDITY OF BIDS	(a) Bids shall remain valid for a period of 180 DAYS after the date of the deadline for submission of bids prescribed by IITPKD.(b) If the deadline is extended due to unforeseen circumstances, the bid validity shall be deemed to have extended accordingly.
11	MODIFICATION AND	(a) The Bidder may modify or withdraw the bid after submission only
11	WITHDRAWAL OF BIDS	through ONLINE mode, within the period of deadline for submission of bids.
	BUDGH ACEDIC BYCHT	(b) No bids can be modified subsequent to the deadline for submission of
	PURCHASER'S RIGHT TO ACCEPT/REJECT BIDS	Bids. (c) No bids can be withdrawn in the interval between the bid submission deadline and the expiration of the bid validity period. Withdrawal of a bid during this interval may result in the forfeiture of the Bidder's EMD. (d) IITPKD reserves the right to accept or reject any bid or to annul the bidding process and reject all bids at any time prior to Contract award, without thereby incurring any liability to the Bidders. (e) IITPKD reserves the right to negotiate with the Bidder whose bid has been evaluated as the lowest quote.
12	OPENING,EXAMINATI	(a) The Technical bids will be opened on the prescribed date and time as
	ON,CLARIFICATION	mentioned in the Bid document in ONLINE mode.

- non-responsive, not satisfying the technical requirements or both will not be considered and will be rejected.
- (c) The Price bids of the successful bidders on the basis of evaluation as mentioned in will be considered for the next stage for opening.
- (d) IITPKD will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required security has been furnished, whether the documents have been properly signed and whether the bids are generally in order.
- (e) Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price, which is obtained by multiplying the unit price and quantity, or between subtotals and the total price, the unit or subtotal price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the amount in words shall prevail. If a Bidder does not accept the correction of errors, the bid will be rejected and its EMD may be forfeited.
- (f) IITPKD may waive any minor non-conformity or irregularity in a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.
- (g) Prior to the detailed evaluation, IITPKD will determine whether each bid is complete and is substantially responsive to the Tender Document. For purposes of this determination, a substantially responsive bid is one that conforms to all the terms, conditions and specifications of the Tender Document without material deviations, exceptions, objections, conditionality or reservations. A material deviation, exception, objection, conditionality, or reservation is:
 - i. One that limits in any substantial way the scope, quality, or performance of the equipment/items; OR
 - ii. One that limits, in any substantial way that is inconsistent with the Tender Document, IITPKD's rights or the successful Bidder's obligations under the Contract: and
 - One that the acceptance of which would unfairly affect the competitive position of other Bidders who have submitted substantially responsive bids.
- (h) If a bid is not substantially responsive, it shall be rejected by IITPKD and may not subsequently be made responsive by the Bidder by correction of the non-conformity. IITPKD's determination of bid responsiveness will be based on the contents of the bid itself and any written clarifications submitted by the Bidder.
- (i) During the bid evaluation, the IITPKD may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be through ONLINE mode ONLY and no change in the price or substance of the bid shall be sought, offered or permitted.
- (j) IITPKD will evaluate the bids that have been determined to be substantially responsive.
- (k) From the time of bid opening to the time of Contract award, if any Bidder wishes to contact IITPKD on any matter related to the bid, it shall do so through ONLINE mode ONLY.
- (l) If a Bidder tries to directly influence IITPKD or otherwise interfere in the bid evaluation process and the Contract award decision, his bid shall be rejected.

- (m) Preference to Make in India: In procurement goods or works which are covered under by para 3(b) of the extant Public Procurement (Preference to Make in India) Order 2017 dated 04 June 2020 and which are divisible in nature, the "Class-I Local Supplier" shall get purchase preference over "Class-II Local Supplier" as well as "Non-Local Supplier" as per following procedure:
 1.1 Among all qualified bids, the lowest bid will be termed as L1. If L1 is "Class-I Local Supplier", the contract for full quantity will be awarded to L1.
 2.1 If L1 bid is not a "Class I Local Supplier", 50% of the order quantity.
 - 2.1 If L1 bid is not a "Class-I Local Supplier", 50% of the order quantity shall be awarded to L1. Thereafter, the lowest bidder among the "Class-I Local Supplier" will be invited to match L1 price for the remaining 50% quantity subject to the Class-I Local Supplier's quoted price falling within the margin of L1 + 20%, and contract for that quantity shall be awarded to such "Class-I Local Supplier" subject to matching the L1 price. In case such lowest eligible "Class-I Local Supplier" fails to match L1 price or accepts less than the offered quantity, the next higher "Class-I Local Supplier" within the margin of L1 + 20% shall be invited to match the L1 price for remaining quantity and so on, and contract shall be awarded accordingly. In case some quantity is still left uncovered on Class-I local suppliers, then such quantity may be ordered on the L1 bidder.

In procurement goods or works which are covered under by para 3(b) of the extant Public Procurement (Preference to Make in India) Order 2017 dated 04 June 2020 and which are not divisible in nature, and in procurement of services where the bid is evaluated on price alone, the "Class-I Local Supplier" shall get purchase preference over "Class-II Local Supplier" as well as "Non-Local Supplier" as per following procedure:

- 1.1 Among all qualified bids, the lowest bid will be termed as L1. If L1 is "Class-I Local Supplier", the contract will be awarded to L1.
- 2.1 If L1 is not a "Class-I Local Supplier", the lowest bidder among the Class-I Local Supplier, will be invited to match the L1 price subject to Class-I Local Supplier's quoted price falling within the margin of L1 + 20%, the contract shall be awarded to such Class-I Supplier subject to matching the L1 price.
- 3.1 In case such lowest eligible Class-I Local Supplier fails to match the L1 price, the "Class-I Local Supplier" with the next higher bid within the margin of L1 + 20% shall be invited to match the L1 price and so on and contract shall be awarded accordingly. In case none of the of Class-I Local Supplier within the margin of L1 + 20%, the contract may be awarded to the L1 bidder.
- (n) Class-II Local Supplier will not get purchase preference.

13 SUPPLIER'S RESPONSIBILITIES

- (a) The Supplier's obligations involve:
 - i. Supply of equipment/items given in Tender Document.
 - ii. Making operational, the equipment/items (installation, commissioning, testing and validation of the equipment/items).
 - iii. Development of test methods and applications.
 - iv. Supply of Material (instruction/operation/maintenance manuals including drawings and application notes) and any other documents specified in the Contract.

		(b) The Supplier shall, unless specifically excluded in the Contract, perform
		all such work and/or supply all such items, services and materials no
		specifically mentioned in the Contract but that can be reasonable
		inferred from the Contract as being required for installation
		commissioning, integration and validation of equipment/items as if suc
		work and/or items and materials were expressly mentioned in the
		Contract.
		(c) The Supplier shall comply with all laws in force in India. The laws wi
		include all national, provincial, municipal or other laws that affect th
		performance of the Contract and are binding upon the Supplier. Th
		Supplier shall indemnify and hold harmless, the Purchaser from an
		against any and all liabilities, damages, claims, fines, penalties an
		expenses of whatever nature, arising or resulting from the violation of
		such laws by the Supplier.
14	TIME FOR SUPPLY,	(a) The Supplier shall supply the equipment/items within the period
1-	INSTALLATION,	specified in the tender document i.e. within FOUR weeks of signing the
	COMMISSIONING AND	purchase order or within the period mutually agreed between IITPKI
	VALIDATION OF THE	and supplier. All the equipment and accessories should be delivered
	EQUIPMENTS/ITEMS	"IIT Palakkad (Nila Campus), Kanjikode-Malampuzha Road
	EQUI MEMIS/ITEMS	Pudusserry West, Kanjikode, Kerala 678623".
		(b) The Supplier shall thereafter proceed with the installation
		commissioning, integration and validation and demonstrate operational
		acceptance of the equipment/items within the period specified. Th
		equipment/items shall be installed and commissioned by the successfu
		bidder within 20 to 25 days from the date of its receipt.
		(c) The tenderer should indicate clearly the time required for delivery of the
		item. In case there is any deviation in the delivery schedule, liquidate
		damages clause will be enforced or penalty for the delayed supply period
		will be levied.
		(d) In the event of failure of supply of the item/equipment/items within the
		stipulated delivery schedule, IITPKD has all the right to purchase the
		item/equipment/items from other sources on the total risk of the Supplie
		under the risk purchase clause.
15	TERMS OF PAYMENT /	(a) No Advance payment will be made for purchase. 100% payment will be
	TAX AND DUTIES	released after satisfactory delivery, acceptance, installation
		commissioning, integration and validation of the equipment and against
		the installation report/certification provided jointly by the supplied
		(technical representative involved in the process of installation) and the
		faculty in-charge of the user department/facility.
		(b) Payment for annual maintenance contract (if any) after the warrant
		period shall be released at the end of six months/one year after the expir
		of warranty period, subject to the GFR 2017/Government of Indi
		norms.
		(c) If any time before the delivery of the equipment, it is found that the same
		equipment had been offered to another party in India at a lower rate
		payment shall be restricted to the extent of such lower rate and the
		Supplier shall be liable to pay the IITPKD the difference in two rates i.e.
		excess charged over such lower rate, if payment had been made by the
		IITPKD. The IITPKD will look into a reasonable past period to ensur
		this.

	<u> </u>	(d) The Counties should assure assured of all tower duties laving and
		(d) The Supplier should ensure payment of all taxes, duties, levies and
		charges assessed by all municipal, state or national government
		authorities, in connection with the Goods and Services supplied under
		the Contract.
16	PRODUCT UPGRADES	The Supplier shall continue to support and maintain the version/model of
		the Equipment supplied by upgrading the software and the hardware as
		and when amendments are carried out in the existing version or the
		product is upgraded. Whereas upgrades to the software shall be supplied
		free of cost, the Supplier may charge for upgrade in hardware provided it
		is of major nature. An upgraded higher version of the instrument and
		software related with the instrument shall be supplied.
17	PENALTIES	(a) If the Supplier fails to complete any of the activities in accordance with
		the time specified for it, or any extension of time granted by IITPKD,
		the Supplier shall pay to IITPKD, penalties at the rate specified in the
		Tender Document.
		(b) IITPKD reserves the right to terminate the contract if the Supplier
-10		defaults on any of the time limits by more than FOUR weeks.
18	DEFECT LIABILITY	(a) The Supplier warrants that the equipment/items, including all sub-
		assemblies and components provided, shall be free from defects in the
		design, engineering/manufacturing, workmanship and performance that
		prevent the equipment/items and/or any of its sub-assemblies and
		components from fulfilling the equipment/items requirements or that
		limit in a material fashion the operation, reliability, accuracy, sensitivity
		and precision of the equipment/items, its sub-assemblies and
		components. Commercial warranty provisions of products supplied
		under the Contract shall apply to the extent that they do not conflict
		with the provisions of this Contract.
		(b) The warranty period shall commence from the date of
		validation/installation of the equipment/items and shall extend for the
		length of time specified in the tender document supra.
		(c) If during the warranty period any defect found in the equipment/items,
		the Supplier shall promptly, at its sole cost, repair or otherwise make
		good such defects as well as any damage to the equipment/items caused
		by such defect. Any defective equipment/items, sub-assembly or
		component that has been replaced by the Supplier shall become the
		property of the Supplier and the new substituted/replaced
		equipment/items in good condition shall become the property of
		IITPKD.
		(d) Validation of the equipment/items shall be carried out by the Supplier
		each time a major repair is carried out in the equipment/items during the
		warranty period.
		(e) Response time for attending to defects shall be 24 to 48 hours, after they
		are reported to the Supplier or its designated service agent. If the
		equipment/items cannot be used for more than TWO working days by
		reason of such defect and/or making good of such defect, the warranty
		period for the equipment/items shall be extended by a period equal to
		the period during which the equipment/items could not be used by
		IITPKD because of such defect and/or making good of such defect.

19	INTELLECTUAL	(a) The Supplier hereby represents and warrants that the equipment/items
	PROPERTY RIGHTS,	as supplied, installed and commissioned along with its application
	WARRANTY AND	software and copying of manuals and other documents provided to
	INDEMNITY	IITPKD in accordance with the Contract does not and shall not infringe
	INDEMINITI	any Intellectual Property Rights held by any third party.
		(b) The Supplier shall indemnify and hold harmless IITPKD from and
		against any and/or all losses, liabilities and costs (including losses,
		liabilities and costs incurred in defending a claim alleging such a
		liability), that IITPKD may suffer because of any infringement or
		alleged infringement of any Intellectual Property Rights.
		(c) The offer should clearly specify the warranty or guarantee period for the
		machinery/equipment/items. Any extended warranty offered for the
		same shall be mentioned separately.
		(d) The Supplier further warrants that the Goods shall be free from defects
		arising from any act or omission of the Supplier or arising from design,
		materials, and workmanship, under normal use in the conditions
		prevailing in India.
		(e) During the period of warranty any component or spare part is to be
		brought from abroad, all associated costs shall be borne by the supplier
		including the customs duty charges.
		(f) The defective material / goods originally imported will not be handed
		over to the supplier and the same will be re-exported to the place of the
		manufacturer at the cost of the supplier. In case, the manufacturer has
		the office in India the same may be handed over to them with an
		undertaking that they will re-export to their manufacturing facility
		within a reasonable time and submit the proof to that extent.
		(g) If having been notified, the Supplier fails to rectify the defect within a
		reasonable period of time; IITPKD may proceed to take within a
		reasonable period such remedial action as may be necessary, at the
		Supplier's risk and expense and without prejudice to any other rights
		which IITPKD may have against the Supplier under the Contract.
		(h) If the defective material / goods originally supplied indigenously, the
		same will be handed over to the supplier after replacement of the
		material under warranty period and not before the replacement.
20	UP-TIME GUARANTEE/	(a) The Supplier should provide up-time guarantee of 95% [24 (hours) X 7]
	DOWNTIME PENALTY	(days) X 365 (days)] basis during the warranty period.
	CLAUSE	(b) The Supplier should provide up-time guarantee of 95% (24 hours/day
		basis) both during warranty. If downtime exceeds the 5% limit,
		extension of the warranty period will be twice the excess down time
		period.
21	LIQUIDATED	If a firm accepts an order and fails to execute the order, in full or part, as per
	DAMAGES	the terms and conditions stipulated therein, it will be open to the Institute to
		recover liquidated damages from the firm at the rate of 1% of the value of the
		undelivered goods per month or part thereof, subject to a maximum of 5% of
		the value of the undelivered goods. It will also be open to the Institute
		alternatively, to arrange procurement of the required stores from any source,
		at the risk and expense of the firm, accepted and failed to execute the order
		according to stipulations agreed upon. This will also entail the removal of the
		defaulters' name from the approved/registered list of Suppliers.
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22	EFFECT OF FORCE	(a) If the Supplier is prevented, hindered, or delayed from or in performing
	MAJEURE	any of its obligations under the Contract by an event of Force Majeure,
		then it shall notify the IITPKD in writing of the occurrence of such event
		and the circumstances of the event of Force Majeure within FIFTEEN
		DAYS after the occurrence of such event.
		(b) The Supplier, when affected by the event of Force Majeure shall use
		reasonable efforts to mitigate the effect of the event of Force Majeure
		upon its performance of the Contract and to fulfill its obligations under
		the Contract, but without prejudice to IITPKD's right to terminate the
		Contract.
		(c) No delay or non-performance by the Supplier caused by the occurrence
		of any event of Force Majeure shall:
		i. Constitute a default or breach of the Contract;
		ii. Give rise to any claim for damages or additional cost or
		expense occasioned by the delay or non-performance.
		(d) If the performance of the Contract is substantially prevented, hindered,
		or delayed for a single period of more than THIRTYDAYS or an
		aggregate period of more than SIXTY DAYS on account of one or more
		events of Force Majeure, the IITPKD shall have the right to terminate
		the Contract by giving a notice to the Supplier.
23	EXTENSION OF TIME	(a) The time limit for supply, installation & commissioning, integration &
	LIMITS FOR SUPPLY	validation shall be extended if the supply is delayed or impeded in the
	AND MAKING	performance of any of its obligations under the Contract by reason of
	OPERATIONAL, THE	any of the following:
	EQUIPMENT	i. Any occurrence of Force Majeure;
		ii. Any other matter specifically mentioned in the Contract;
		(b) By such period as shall be fair and reasonable in all the circumstances
		and as shall fairly reflect the delay or impediment sustained by the
		Supplier.
		(c) The Supplier shall assist the institute in relocation/shifting of the
		equipment from the temporary campus to transit/permanent campus at
		free of cost and by utilizing their resources (for loading, unloading and
		transportation). Any such relocation/shifting shall be within THREE
		years from the date of installation of the equipment.
24	ASSIGNMENT	The Supplier shall not, without the prior written consent of the IITPKD,
	COMPRESSOR	assign to any third party, the Contract or any part thereof.
25	GOVERNING LAW	(a) The Contract shall be governed by and interpreted in accordance with
	AND	the laws of India.
	SETTLEMENT	(b) Any dispute or claim arising out of/relating to this Contract of the
	OF DISPUTES	breach, termination or the invalidity thereof, shall be settled by the
		Hon'ble Courts of Justice at Palakkad.
		(c) The page number should be marked in all pages serially (including all
		supporting documents enclosed with the tender document) and the
		declaration for the same shall be submitted by the bidder as in
		Annexure-VIII.
		(d) IITPKD reserves the right to accept or reject any or all the tenders in
		part or whole or may cancel the tender at its sole discretion without
		assigning any reason whatsoever. No further correspondence in this
		regard will be entertained.

AWARD OF CONTRACT

1	AWARD CRITERIA	1.	IITPKD will award the Contract to the Bidder whose bid
1	AWARD CRITERIA	1.	has been determined to be substantially responsive and as
			per the Order No. 45021/2/2017-PP(BE-II) dated 04-06-
			2020 from Department for Promotion of Industry and
			Internal Trade (Public Procurement Section), Ministry
			· · · · · · · · · · · · · · · · · · ·
		_	of Commerce and Industry, Govt. of India.
		2.	The Institute reserves the right to buy different
			items/quantity from different bidders considering price of
			individual/group of equipment/items or any other factors
			as decided by the Committee. The bidder should be a
			Class-I / Class-II Local Supplier meeting the requirement
			of minimum 20% Local Content in line with the Public
			Procurement (Preference to Make in India) Order 2017 No.
			P-45021/2/2017-PP (BE-II) dated 04 Jun 2020.
		3.	A Self-Declaration Certificate regarding "Class-I/Class-II
			Supplier" for the tendered items as per the Annexure-X is
		_	to be submitted.
		4.	'Local Content' means the amount of value added in India
			which shall, unless otherwise prescribed by the Nodal
			Ministry, be the total value of the item procured (excluding
			net domestic indirect taxes) minus the value of imported
			content in the item (including all custom duties) as a
			proportion of the total value, in percent (or) as defined by
			the concerned nodal ministry/department as applicable.
		5.	'Class-I local supplier' means a supplier or service
			provider, whose goods, services or works offered for
			procurement, has local content equal to or more than 50%
			as defined under this order.
		6.	'Class-II local supplier' means a supplier or service
			provider, whose goods, services or works offered for
			procurement, has local content more than 20% but less
			than 50%, as defined under this order.
		7.	'Non-local supplier'means a supplier or service provider,
			whose goods, services or works offered for procurement,
			has local content less than or equal to 20%, as defined
		_	under this order.
		8.	Complaint redressal mechanism: In case a complaint
			received by the procuring agency or the concerned
			Ministry/Department against the claim of a bidder
			regarding local content/domestic value addition in an
			electronic product, the same shall be referred to STQC
		_	(Standardisation Testing and Quality Certification).
		9.	The bidder shall be required to furnish the necessary
			documentation in support of the domestic value addition
			claimed in an electronic product to STQC. If no
			information is furnished by the bidder, such laboratories
			may take further necessary action, to establish the

		bonafides of	the claim
			t fee of Rs. 2 lakh or 1% of the tender
		=	st of product(s) being procured (subject to a
			Rs.5 lakh), whichever is higher, to be paid by
			off to be deposited with STQC. In case, the
		_	found to be incorrect, the complaint fee shall
			In case, the complaint is upheld and found to
			ally correct, deposited fee of the complainant
			unded without any interest. A mere complaint
			mitting requisite fee shall not be considered
		under any cir	
		11. False declar	ations will be in breach of the Code of
		Integrity und	er Rule 175 (1)(i)(h) of the General Financial
		Rules for wh	ich a bidder or its successors can be debarred
		for up to tw	o years as per Rule 151 (iii) of the General
		Financial Ru	les along with such other actions as may be
		permissible u	ınder law.
2	AWARD OF PURCHASE ORDER	1. Prior to the	expiration of the period of bid validity,
		IITPKD will	issue the Letter of Intent / Purchase Order to
			l Bidder in writing.
		2. Any amendm	nent(s) in the Purchase Order will be permitted
		within SEVI	EN DAYS of its issuance. No amendments
		will be permi	itted beyond this period.
		3. The Purchase	e Order will constitute the foundation of the
		Contract.	
3	CONTRACT AGREEMENT		EN DAYS of receipt of the Purchase Order,
			al Bidder shall sign and date its copy on each
			arn it to the Purchaser.
			rchase Order duly signed and dated by the
			Bidder on each page shall constitute the
4		Contract Agr	
4	CONTRACT DOCUMENTS / AMENDMENT TO CONTRACT		its forming part of the Contract (and all parts ocuments) are intended to be correlative,
	AMENDMENT TO CONTRACT		ary and mutually explanatory. The Contract
		shall be read	, ,
			precedence of the Contract documents shall
		be as follows	_
			Agreement/Purchase Order
		(ii) All Form	
		* /	nt/items and their requirement
		(iv) Supplier	-
		(v) Tender I	
		* *	ent or other variation of the Contract shall be
		effective unle	ess it is in writing, is dated, expressly refers to
			e of each party to the Contract.
		the Contrac	ess it is in writing, is dated, expressly refers to t and is signed by a duly authorized
L		representativ	c of each party to the Contract.

REGISTRAR

Technical Specifications

Red (632.8nm), Continuous Wave, He:Ne laser – 1 No.

- Wavelength 632.8nm
- Min Output power 15.0 mW
- Max drift with respect to mean power $-\pm 2\%$
- Beam diameter <10mm
- Beam divergence 1.15 mrad.
- Beam polarization 500:1 linear.
- Beam pointing stability < 0.20mrad at cold start and < 0.03mrad after warm up.
- Mode purity > 95%.
- Max noise 0.1%
- Operating Lifetime > 40000 hrs.
- Operating temperature 0 to 70°C
- Power supply: 230V, 50 Hz with adapters and power cords (Indian type).

PRE-QUALIFICATION CRITERIA FOR BIDDERS

Only those bidders fulfilling the following criteria should respond to the tender.

- 1. Bidder should be either an Original Equipment Manufacturer (OEM) or designer or authorized distributor of an OEM of HE NE LASER or allied field.
- 2. The bidder should be a company registered under the Companies Act, 1956/2013 OR a Limited Liability Partnership / a registered partnership firm OR a sole-proprietorship entity. Appropriate Registration incorporation certificate must be submitted.
- 3. The bidder must have a registered office and/or service center in Karnataka/Tamil Nadu/Telangana/Andhra Pradesh/Maharashtra or Kerala. Certificate of registration for the offices to be provided. Details about scope of service activities provided by the service centres must be provided. The contact details of the service engineers must be provided.
- **4.** The bidder must be in existence in the business of Supply and Maintenance of **HE NE LASER for** a minimum period of **THREE** previous financial years (2017-18, 2018-19, 2019-20). Documentary evidence of experience must be provided.
- 5. The bidder should have supplied and installed at least **THREE** orders of **HE NE LASER to any of the reputed firms/Institutions in India** during previous three financial years (2017-18, 2018-19 and 2019-20). Copies of the most recent purchase orders and certificates of successful implementation must be included. Copies of financial statements or evidence of turnover must be furnished.
- **6.** The bidder must provide detailed specification of each equipment/item. Model numbers, data sheets and brochures and user lists must be included for each quoted equipment/accessories/item. Specifications corresponding to quoted model number must be available publicly via OEM's website for scrutiny. If not, bid can be disqualified on technical grounds.
- 7. The Institute reserves the right ask for photographs/CAD drawings/ design proofs to satisfy themselves of the proven capabilities if the system being offered. The bidder must provide these details within two working days of receiving such a request via email. Decision regarding technical compliance of the bidder can be taken on the basis of this information.
- **8.** Compliance sheet for the technical specification and OEM Brochure have to be attached along with the Technical bid. Vendor has to fill the compliance sheet and mention page number or reference number in OEM brochure. Unfilled / partially filled sheets lead to disqualification.

Experience / Credentials

- **9.** No. of similar units installed in India
- **10.** No. of similar units installed in Karnataka/Tamil Nadu/Telangana/Andhra Pradesh or Kerala or any other nearby City/Town.
- **11.** List of Clients and Testimonials (Please upload necessary supporting document). The vendor should produce at least three testimonials from centrally funded technical institutes (CFTI) institutes or Research institutes in India where the system was installed previously.
- **12.** Year of Commencement of Manufacturing the Equipment (pertaining to this Bid)

Service Support and Availability of Spares in India

- 13. The bidder must also have a service center in Karnataka/Tamil Nadu/ Telangana/Andhra Pradesh/Maharashtra/Kerala. Certificate of registration for the centers to be provided. Details about scope of service activities provided by the service centres must be provided. The contact details of the service engineers must be provided.
- **14.** Track record of service provided during last 3 years (Upload supporting documents).
- **15.** Location and Address of Service Centers.
- **16.** Number of trained Service Engineers.
- 17. Number of trained Service Engineers exclusively dedicated to each equipment offered

- **18.** Number of trained service engineers for the equipment offered, stationed in Karnataka/Tamil Nadu/Telangana/Andhra Pradesh or Kerala.
- 19. Number of Application Specialists.
- **20.** Whether the OEM offers any service.
- **21.** Whether the service set up maintains stock of Essential Spares in India.
- **22.** Lead time for Supply of Essential Spares.

Note:

- 1. Compliance Statement to specifications of the equipment to be provided by the tenderer as in Annexure-VI.
- 2. All equipment must operate at 230V/50 Hz single phase and/or equivalent three phase electrical power.
- 3. Quoted model shall be in accordance to the geographical location.
- 4. All the above details shall be related to the vendor for the items quoted.

TECHNO-COMMERCIAL BID

(TO BE SUBMITTED ONLY THROUGH ONLINE MODE IN APPROPRIATE FORMAT)

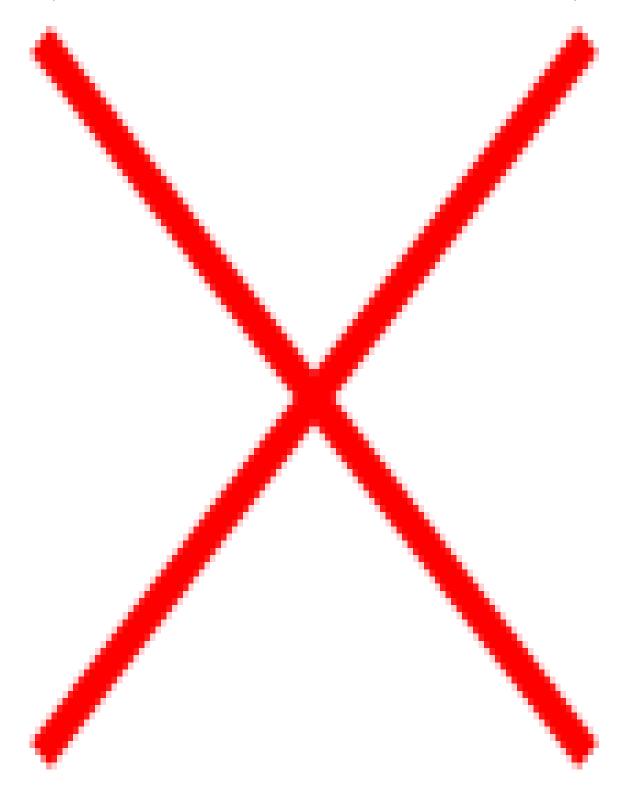
	,
A. SELF-DECLARATION	
Self-Declaration to be submitted by the firm as per the order No. 45021/2/2017-PP(BE-II) dated 04-	
06-2020 from Department for promotion of Industry and Internal Trade (Public Procurement	
Section), Ministry of Commerce and Industry.	
B. COMPANY PROFILE	
Name of the Company/Bidder	
Postal Address of the Registered Office	
Telephone (Landline) No.	
Mobile No.	
Email Address (Official)	
Name of the CEO/Director	
Name(s) of the Partners (if applicable)	
Registration No. (Upload supporting document)	
Type of Firm (Proprietary/Partnership/Private Ltd./Private/MNC/Cooperative/Govt. Undertaking/Any Other)	
Email Address and Contact Number(s) of CEO/Director	
Year of Establishment	
No. of Years of Operations in India	
Location of Offices in India / Abroad	
PAN (Upload supporting document)	
GST (Upload supporting document)	
C. Alliances for the Purpose of this Bid, if applicable (Upload supporting document)	
Details of Alliance(s)	
Type of Alliance(s)	
D. Financial Background of the Firm - Annual Turnover	
(Upload supporting document signed by Competent Authority)	
2017-18	
2018-19	
2019-20	
E. Others	
Tender Document with all pages duly signed and stamped by the authorized representative of the	
firm shall be uploaded in Cover 1.	
Has the firm ever been debarred/blacklisted by any Govt. Organization/Dept.? If 'yes' the details	
thereof. Upload (supporting document)	
Note: 1) The local supplier at the time of bidding shall submit the Self declaration form mentioning minimum local content and details of location(s) at which value additions are made. 2) False declarations pertain to self-declaration form will lead to disqualification of bid	

- 2) False declarations pertain to self-declaration form will lead to disqualification of bids and blacklisting of the firm.
- 3) Supporting Documents, wherever asked for, shall be uploaded along with the Bid, without which the Bid shall be rejected outright.

BID SECURITY DECLARATION FORM

Date:	Tender No
To (insert complete name	e and address of the purchase)
I/We. The undersigned, d	leclare that:
I/We understand that, acc	cording to your conditions, bids must be supported by a Bid Securing Declaration.
	by be disqualified from bidding for any contract with you for a period of one year from the n/We are in a breach of any obligation under the bid conditions, because I/We
bid validity specb) Having been not or reuse to exec	n/modified/amended, impairs or derogates from the tender, my/our Bid during the period of cified in the form of Bid; or tified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail cute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in the Instructions to Bidders.
	Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon cipt of your notification of the name of the successful Bidder; or (ii) thirty days after the of my/our Bid.
Signed: in the capacity of	(insert signature of person whose name and capacity are shown) (insert legal capacity of person signing the Bid Securing Declaration)
Name:	(insert complete name of person signing he Bid Securing Declaration)
Duly authorized to sign th	he bid for an on behalf of (insert complete name of Bidder)
Dated on	day of(insert date of signing)
Corporate Seal (where ap	ppropriate)
(Note: In case of a Joint Venture that submits the	t Venture, the Bid Securing Declaration must be in the name of all partners to the Joint bid)
	uld be on the <u>letterhead of the quoting firm</u> and should be signed by a Competent sion of this will lead to DISQUALIFICATION of bids.

<u>COMMERCIAL BID</u>
(TO BE SUBMITTED ONLY THROUGH ONLINE MODE IN APPROPRIATE FORMAT)



COMPLIANCE STATEMENT

(Part of Technical Bid)

(TO BE SUBMITTED ONLY THROUGH ONLINE MODE IN APPROPRIATE FORMAT)

The vendor shall,

- 1. Prepare, sign and upload the Compliance Statement of the specification of the equipment/items in the format given below along with the technical bid in the company letter head.
- 2. Submit separate Compliance Statement of specification sheets for each item/ equipment/items.
- 3. Ensure that the component number and heading in the Technical Specifications is clearly mentioned in the document. If there are any deviations from the specifications mentioned by IIT Palakkad, the vendor should clearly indicate the deviations and give reasons for the deviation with proper justification.
- 4. Provide the technical leaflet/literature/catalogue or any relevant document for all the quoted equipment/items to IIT Palakkad. The information provided in the compliance statement without supporting documents will not be considered for the evaluation of the technical bid and will be treated as non-compliance and may lead to the disqualification of the technical bid.
- 5. Clearly respond to every requirement given in the technical specifications. Lack of clarity may be considered as lack of information and may subsequently lead to disqualification of the technical bid.

Format of Compliance Statement:

Item No.	IIT Palakkad's technical specification of components as given in Annexure-I	Specifications of model quoted by the vendor	Vendor's specification complies with HT Palakkad's technical specification? (YES/ NO)	Deviation, if any, to be indicated in unambiguous terms	Page no. of relevant specification for the quoted model in the technical manual/leaflet

FORMAT OF PERFORMANCE SECURITY

1. This deed of Guarantee made this day of		
"Bank") of the one part, and Indian Institute of Tecl	hnology Palakkad (hereinafter	called "the Purchaser") of the other
part. 2. Whereas the Purchaser has awarded the con-	tract for Supply Installation	Commissioning Integration and
		reinafter called the contract) to
	d the Supplier); (Name of the	
3. AND WHEREAS the Supplier is bound by the sa	aid Contract to submit to the F	Purchaser a Performance Security for
a total amount of Rs(Amount in figure		
4. Now, I/we the undersigned, being fully authorize		
name of(Full name)	ne of Bank), hereby declare t	hat the said Bank will guarantee the
Purchaser the full amount of Rs (A 5. After the Supplier has signed the aforemention		
Purchaser, any amount up to and inclusive of the at		
to indemnify the Purchaser for any liability of dar		
under the Contract mentioned above, whether these		
deliver the money required by the Purchaser immed		
and without the necessity of a previous notice of		
necessary to prove to the Bank liability or damages		
Bank shall pay to the Purchaser any money so dema		
in any suit or proceedings pending before any Cou	art relating thereto and the lis	ability under this guarantee shall be
absolute and unequivocal.6. This Guarantee is valid for a period of thirty six	y months from the data of si	aning (Initial period for which this
Guarantee will be valid must be for at least thirty		
period).	(30) days longer than the ant	respaced expiry date of the warranty
7. At any time during the period in which this (Guarantee is still valid, if th	e Purchaser agrees to grant a time
extension to the Supplier or if the Supplier fails to		
Contract, or fails to discharge himself of the liabilit	ry or damages as stated under	Para 5 above, the Bank shall extend
this Guarantee under the same conditions for the r	required time on demand by	the Purchaser and at the cost of the
Supplier.		
8. The Guarantee herein before contained shall not	t be affected by any change in	n the Constitution of the Bank or of
the Supplier. Of The neglect or forbearance of the Burcheser in a	enforcement of neumant of o	ny monaya tha naymant wharaaf is
9. The neglect or forbearance of the Purchaser in orintended to be hereby secured or the giving of times		
the bank of its liability under this deed.	by the furchaser for the pay	ment hereof shan in no way reneve
10. The expressions "the Purchaser", "the Bank" ar	nd "the Supplier" herein befor	e used shall include their respective
successors and assigns.	11	1
In witness whereof I/We of the bank have		uarantee on the day of
(Month & Year) being herewith duly a		
For and on behalf of the Bank.		
Signature of Authority		
Name of the Official Name:	Designation:	
Stamp/Seal of the Bank:	2 to grant on t	
Signed, sealed and delivered for and on behalf of th	e Bank by the above named	in the presence of:
•	•	
Witness 1	Witness 2	
Signature	Signature	•••••
Name	Name	
Address	Address	

DECLARATION

We here by accept all the Terms and Conditions of the Tender Document and strictly adhere to the same in the event of getting Purchase order. We also declare that the Technical and Financial Bids submitted by us has NO DEIVATION from the Tender Terms and Conditions.

We here by accept that the PRICES OF THE EQUIPMENT/ITEMS QUOTED IS IN INDIAN RUPEES ONLY (INR). I am aware that if the price is not in INR, the application shall be summarily rejected.

We hereby undertake that there are ______ pages, serially numbered, in the submitted tender including the supporting documents. (Please serially number all the pages including blank page, if any).

We have submitted our principal's exclusive authorization letter which is specific for this tender

Note:

This letter should be on the <u>letterhead of the quoting firm</u> and should be signed by a Competent Authority.

FALL CLAUSE NOTICE CERTIFICATE (TO BE SUBMITTED ONLY THROUGH ONLINE MODE IN APPROPRIATE FORMAT)

This is to certify that we have offered the maximum possible discount to you in our Quotation No dated (Please do not reveal the prices here, which will lead to outright rejection of
your bid).
The prices charged for the Stores supplied under tender should under no event be higher than the
lowest prices at which the party sells the items of identical description to any other Govt.
organization/PSU's/Central Govt, /State Govt. Autonomous bodies/Central/state Universities/Central/State
Educational Institutions, failing which the "FALL CLAUSE" will be applicable. The institute will look into a
reasonable past period to ensure this.
In case, if the price charged by our firm is found to be more, IIT Palakkad will have the right to recover

Note:

This letter of authority should be on the <u>letterhead of the quoting firm</u> and should be signed by a Competent Authority and having the power of attorney.

the excess charged amount from the subsequent/unpaid bill of the supplier.

FORMAT FOR SELF-DECLARATION UNDER PREFERENCE TO MAKE IN INDIA ORDER

In line with Government Public Procurement Order No. P-45021/2/2017-BE-II date. 15.06.2017 & P-45021/2/2017-PP (BE-II) dated: 04 June 2020. We hereby certify that we M/s (supplier name) are CLASS-I/Class-II
(Please specify clearly) supplier meeting the requirement of minimum local content (20%) as defined in above orders for the material against Tender No dated
Details of location at which local value addition will be made as follows: (Complete address to be mentioned)
Details of location at which local value addition will be made as follows: (Complete address to be mentioned)
Percentage of Local Content:
We also understand, false declarations will be in breach of the Code of Integrity under rule 175 (1) (i) (h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.
Seal and signature of Supplier
Date:
Note: This letter of authority should be on the <u>letterhead of the quoting firm</u> and should be signed by a Competent Authority and having the power of attorney.

PROCEDURE FOR SUBMISSION OF E-TENDER

The bidders are required to submit soft copies of their bid electronically on the e-Wizard Portal using valid Digital Signature Certificates. Below mentioned instructions are meant to guide the bidders for registration on the e-Wizard Portal, prepare their bids in accordance with the requirements and submit their bids online on the e-Wizard Portal. For more information bidders may visit the e-Wizard Portal https://mhrd.euniwizarde.com/

1. REGISTRATION PROCESS ON ONLINE PORTAL

- (a) Bidders to enroll on the e-Procurement module of the portal https://mhrd.euniwizarde.com/ by clicking on the link "Bidder Enrolment".
- (b) The bidders to choose a unique username and assign a password for their accounts. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the e-Wizard Portal.
- (c) Bidders to register upon enrolment their valid Digital Signature Certificate (Class III Certificates with signing and Encryption key) issued by any Certifying Authority recognized by CCA India with their profile.
- (d) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- (e) Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC / e-Token.

2. TENDER DOCUMENTS SEARCH

- (a) Various built-in options are available in the e-Wizard Portal like organization name, value, location, date, other keywords, etc. to search for a tender published on the Online Portal.
- (b) Once the bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective 'Interested tenders' folder.
- (c) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk.

3. BID PREPARATION

- (a) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- (b) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
- (c) Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that needs to be submitted. Any deviations from these may lead to rejection of the bid.
- (d) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/XLS/PNG, etc. formats.

4. BID SUBMISSION

- (a) Bidder to log into the site well in advance for bid submission so that he/she uploads the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- (b) The bidder to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- (c) Bidder to select the payment option as ONLINE to pay the EMD wherever applicable and enter details of the instrument.
- (d) A standard BoQ format has been provided with the tender document to be filled by all the bidders. Bidders to note that they should necessarily submit their financial bids in the prescribed format and no other format is acceptable.
- (e) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, the opening of bids, etc. The bidders should follow this time during bid submission.
- (f) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data, which cannot be viewed by unauthorized persons until the time of bid opening.

- (g) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- (h) Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no., date & time of submission of the bid with all other relevant details.
- (i) The off-line tender shall not be accepted and no request in this regard will be entertained whatsoever.

5. ASSISTANCE TO BIDDERS

- (a) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- (b) Any queries relating to the process of online bid submission or queries relating to e-Wizard Portal, in general, may be directed to the 24x7 e-Wizard Helpdesk. The contact number for the helpdesk is 011-49606060, 23710092, 23710091, Gagan 8448288987/88,Vijay 9113518121/8448288989, Retnajith 9355030607, Rajesh 8448288990, Suriya 8448288994, Farhan 8448288992, Sanjeeth 8882495599
- 6. The tender inviting authority has the right to cancel this e-tender or extend the due date of receipt of the bid(s).
- 7. **The bid should be submitted in TWO COVER system** through MHRD portal (https://mhrd.euniwizarde.com/.)
- 8. The bidders should download the BoQ and Quote price for given items. After quoting the same downloaded file should be uploaded.