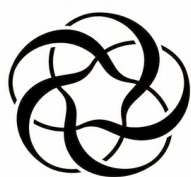


**NOTICE INVITING TENDER (NIT) FOR STUDENTS AMENITIES CENTRE AT THE
TRANSIT CAMPUS, IIT PALAKKAD**

Tender No. IITPKD/TRAN/052/2018-19

Date/Time of Publication: 28.03.2019

Date/Time of Closing: 18.04.2019 at 1500 hrs



IIT PALAKKAD

**Indian Institute of Technology Palakkad
Ahalia Integrated Campus, Kozhipara,
Palakkad – 678 557.**

1. GENERAL

1.1. Indian Institute of Technology Palakkad (IITPKD) invites Sealed Bids under Two-Bid System from reputed agencies who are experienced in providing various services at the Students Amenities Centre (Canteen, Photocopying Facility and General Stores) at its Transit Campus at Kanjikode West, Pudussery.

1.2. The time of Operation of the Canteen is from 07.00 am to 12.00 midnight.

1.3. The Tender document may be downloaded from the institute's website <https://iitpkd.ac.in/tenders> or from <https://eprocure.gov.in/cppp/>. Last date for submission of the bids is **18.04.2019 at 1500 hrs.** The bids will be opened by the duly constituted Committee in the presence of the bidders or their authorized representatives, who wish to be present on the same day at **1515 hours.** The bidder's representative should carry authorization letter from their company empowering them to participate in the tender opening meetings. The Pre-Qualification bids will be opened and examined by a duly constituted Committee, which will decide the suitability of the bid as per the specifications and requirements of IITPKD. In respect of opening of financial bids, those bidders who are qualified in Pre-qualification stage only will be called. In case of any holiday or unforeseen closure of the institute on the scheduled day of opening of the bids, the bids will be opened on the next working day at the same time, but the deadline for submission remains the same as indicated above. Supply/Download of tender documents will close on the last working day at 1500 hours before the last date for submission of the tenders.

1.4. The bids shall reach **Registrar, IIT Palakkad, Ahalia Integrated Campus, Kozhipara, Palakkad-678557** by Post/Courier/in person latest by **18.04.2019 at 1500 hrs.** Bids received after the above mentioned date and time shall not be considered. Bids sent through Cable/Facsimile/Email/FAX/ any other mode shall not be considered. Conditional bids will be rejected outright. The tender box is kept in the office of the Academic Block, IIT Palakkad, Ahalia Integrated Campus, Kozhipara, Palakkad-678 557.

1.5. The responsibility of submission of the bids on or before the last date shall rest with the tenderer. The institute will hold no responsibility for the non-receipt of the bids or for the bids received after the date/time specified. Any bid received by IITPKD after the bid submission deadline prescribed by IITPKD, shall be rejected and returned unopened to the Bidder.

1.6. The timeline for the NIT is as mentioned below:

S. No.	Events	Date and Time	Venue
1	Downloading of the Tender Document	28.03.2019 at 1500 hrs	-
2	Last date for submission of sealed bids	18.04.2019 at 1500 hrs	-
3	Opening of Pre-Qualification Bids	18.04.2019 at 1515 hrs	Conference Room, Academic Block, IIT Palakkad.

1.7. Canvassing or offer of an advantage or any other inducement by any person with a view to influencing acceptance of a bid is an offence under Laws of India. Such action will result in the rejection of bid, in addition to other punitive measures.

1.8. Each bidder shall submit only one bid, either by himself or as a partner in a joint venture or as a member of consortium. If a bidder or if any of the partners in a joint venture or any one of the members of the consortium participate in more than one bid, the bids (of both the individual and the partnership/consortium/joint venture) are liable to be rejected.

1.9. The bidder shall bear all costs associated with the preparation and submission of his bid and the IITPKD shall in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tender process.

- 1.10. The Tender Document is not transferable. The bidder shall make a copy of the Tender Document before submitting the same to the concerned office. No requests will be entertained for making a copy after the submission of the document.
- 1.11. The bidders shall quote for all the services of the Amenities Centre. Such of those bids, which is quoted for selective services among the specified ones shall be rejected outright.
- 1.12. IITPKD will respond to any request for clarification or modification of the Tender Document that are received up to **FIVE (05) days** prior to the deadline for submission of bids prescribed by IITPKD. For this purpose, the prospective bidder(s) requiring clarification in the Tender Document shall notify IITPKD in writing at the IIT Palakkad's address. Any such clarification, together with all details on which the clarification had been sought, will be published in the website.
- 1.13. Except for any such written clarification by the Institute, which is expressly stated to be an addendum to the bid document issued by the Registrar, IIT Palakkad, no written or oral communication, presentation or explanation by any other employee of any of the Sections/Departments of the Institute, shall be taken to bind or fetter the Institute.
- 1.14. The agency shall also be responsible for the insurance of its personnel deployed in the Amenities Centre. The agency shall specifically ensure compliance of the Laws/Acts in vogue pertaining to their business and their re-enactments/amendments/modifications from time to time.
- 1.15. There should be no case pending with the police against the proprietor/partners/agency.
- 1.16. Caterers who are already engaged in providing mess services to IIT Palakkad students are not entitled to bid for this NIT.
- 1.17. The contractor shall note that for the period from the beginning of May to the end of July, most of the students will be out of campus, because of summer vacation. During this period the users of this service will be very limited. Hence, it will be enough if items like Tea, Coffee, Snacks be made available during this period.
- 1.18. The blood/close relatives/dependents of the IIT employees, cousins staying with them in Institute quarters/outside are not eligible for allotment of any commercial establishments at IITPKD.
- 1.19. The Contractor shall use only the space earmarked for the Amenities Centre without any major alternations (i.e. painting/electrical wiring/casing/partition etc.) unless prior permission has been taken from the Institute.
- 1.20. The Inspection of the Amenities Centre shall be conducted by a team of experts/officials appointed by the Registrar/Competent Authority of IITPKD on a routine basis. All damages/breakages etc. noticed by this team/official shall be set right by the contractor within ten days of inspection, failing which IITPKD will carry out repairs/renovation works and debit the cost to the contractor and in case of non-payment, same shall be adjusted from the security deposit.
- 1.21. The Contractor shall not sell expired/substandard material.
- 1.22. The contractor is responsible for maintaining cleanliness in the allotted area at all times. All wastes generated should be collected in separate bins (to be kept by agency). Waste disposal shall be managed by the contractor. Housekeeping of the Amenities Centre shall be done by the contractor at his own cost.
- 1.23. Food Hygiene Inspections will be done on random basis by a duly constituted Committee of IITPKD or any designated authority of the institute, who may check/inspect the quality/quantity, standards of food, preparation, service, health, hygiene etc. from time to time. They may take appropriate action as deemed fit which shall be binding on the Contractor and reject such preparations, which are not considered wholesome or hygienic without any compensation.
- 1.24. The contractors are encouraged to conduct their own independent survey, assessment, analysis and check the reliability, accuracy, feasibility and completeness before submission of their interest/proposal.
- 1.25. Contractor should adhere to all the safety guidelines and norms in running the Amenities Centre.
- 1.26. The contractor shall pay the fixed monthly rent of **Rs.5,000/-** for the allotted space to IITPKD, which will be revised after one year.

- 1.27. The Contractor shall pay the monthly charges through NEFT/RTGS in favour of Registrar, IIT Palakkad in the Institute's Account and submit the receipt of payment to the Nodal Officer latest by 5th of every Month.
- 1.28. The monthly Electricity and Water charges shall be charged based on actual meter reading and their charges will be as per the actual as levied to IITPKD for that month from KSEB/ KWB. The receipt of the payment shall be provided to the Nodal Officer.
- 1.29. The contractor shall bring their own cooking and serving utensils and arrange for washing of the same at their own cost.
- 1.30. The bidder shall bring his own racks and other required items for stocking materials in the Amenities Centre.
- 1.31. The General Stores shall cater to the essential items such as mobile and computer Accessories (such as LAN wires), daily care products such as soap, paste, tooth brush, sanitary napkins, shampoos, moisturizer, etc, stationery items, calculators, cosmetic items, bandages, ointments, pain-killers, first-aid, etc. No items in the General Stores shall be sold at rates more than MRP.
- 1.32. The bidder shall have the necessary resources such as photocopying machine, laptop, etc for the Amenities Centre and the Institute will not provide any such resources. The contractor is responsible for the maintenance of his belongings.
- 1.33. If there is any damage to any property of IITPKD or any payment dues to IITPKD or any demand from any authority of IITPKD regarding dues payable by the contractor, IITPKD shall be empowered to recover the dues from the security deposit.
- 1.34. The contractor shall hand over the allotted space along with infrastructure, if any, in original condition to IITPKD, on termination or expiry of the contract.
- 1.35. The contractor shall carry out only the specified/approved activities and shall not carry any unspecified/illegal activities in contravention with the lease conditions/prescribed laws. If the contractor indulges in carrying out any unapproved activities, IITPKD reserves the right to terminate the agreement without any written notice.
- 1.36. Selling of alcohol, tobacco products is strictly banned/prohibited.

2. AMENDMENTS IN THE TENDER DOCUMENT

- 2.1. At any time prior to the deadline for submission of bids, IITPKD may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender Document by way of amendment(s).
- 2.2. Amendments will be intimated through the institute's website and the bidders shall ensure that the amendments are carried out in the bid before submission. Further, it will be assumed that the bidder has considered such amendments, while submitting the bid. Bidders should regularly visit the institute's website to keep themselves updated.
- 2.3. No extension in the bid due date/ time shall be considered on account of delay in receipt of any document by mail.

3. COMPOSITION OF THE TENDER DOCUMENT

- 3.1. The Tender Document comprises of:

- 1.1.1. Instructions to the bidders including terms and conditions
- 1.1.2. Tender Form (Annexure-I)
- 1.1.3. Evaluation Pattern of the Pre-qualification Bid (Annexure-II)
- 1.1.4. Price Bid (Annexure-III)
- 1.1.5. Check List for Pre-qualification Bid (Annexure-IV)
- 1.1.6. Undertaking (Annexure-V)
- 1.1.7. Format of Bank Guarantee for Bid Security (EMD) (Annexure-VI)
- 1.1.8. Format of Bank Guarantee for Performance Security (Annexure-VII)

- 1.2. The bidder is expected to examine all instructions, forms, terms and conditions in the Tender Document. In the event of discovery of any missing pages, the bidder shall inform the same to the

Section/ Department concerned. Failure to furnish the information required by the Tender Document or submission of a tender not substantially responsive to the Tender Document in every respect will be at the bidder's risk and may result in rejection of the bid.

1.3. The bidder shall not make or cause to be made any alteration, erasure or obliteration to the text of the Tender Document.

2. LANGUAGE/FORMAT/SIGNING OF THE BID

2.1. The bid prepared by the Bidder and all correspondence and documents related to the tender exchanged by the Bidder and IITPKD shall be in English and the Contract shall be construed and interpreted in accordance with that language. If any of the brochures, leaflets or communication is prepared in any language other than English, a translation of such document, correspondence or communication shall also be provided at the cost and risk of the bidder. The translation so provided shall prevail in matters of interpretation. The bidder, with respect to such documents, correspondence and communications, shall bear the costs and risks of such translation.

2.2. The documents comprising the bid shall be typed or written in indelible ink and all the pages shall be signed by the bidder or a person or persons authorized by the bidder. All the pages of the bid shall be numbered and except for unamendable printed, shall be signed by the person or persons authorized.

2.3. The bid shall not contain any internalizations, erasures, overwriting, except to correct errors made by the bidder, in which case the person or persons signing the bid shall initial such corrections with date.

5. DOCUMENTS COMPRISING THE BID

5.1. The Pre-qualification and Price Bids shall be sealed in separate covers duly superscribed as **Notice Inviting Tender for Students Amenities Centre at the Transit Campus**. Both these sealed covers shall be put in a bigger cover, which should also be sealed and duly superscribed as **Notice Inviting Tender for Students Amenities Centre at the Transit Campus, Tender No. IITPKD/ADMN/2018-19**. If the bigger cover is not sealed and marked as required above, IITPKD will assume no responsibility for the bid's misplacement or premature opening.

5.2. The bidder shall deposit Bid Security (Earnest Money Deposit) for an amount of **Rs.20,000/- (Rupees Twenty Thousand Only)** in the form of an Account Payee DD/ Fixed Deposit Receipt/Bank Guarantee from a nationalised bank in an appropriate format, in favour of **INDIAN INSTITUTE OF TECHNOLOGY PALAKKAD PAYABLE AT PALAKKAD** along with the Bid. EMD shall be put in a separate sealed cover and duly superscribed (as was done for the pre-qualification/price bids).

5.2.1. Bids not accompanied by the EMD shall be rejected/disqualified.

5.2.2. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest by the 30th day after the award of the contract.

5.2.3. EMD of the successful bidder shall be returned on receipt of the prescribed Performance Security and after signing of the contract agreement.

5.2.4. EMD shall be forfeited, if the bidder withdraws his bid during the period of validity of the tender.

5.2.5. EMD shall be forfeited, if the successful bidder refuses or neglects to execute the contract or fails to furnish the required Performance Security within the time frame specified by the Institute.

5.3. Documents establishing conformity of the terms and conditions of the Tender Document shall be provided along with the bid.

5.4. Information related to the agency/bidder such as photocopies of the Registration/PAN/GST/TIN shall be furnished.

5.5. Agencies/Bidders, who are bidding for this NIT shall,

(i). Essentially have an experience of **at least two years** in Food Business Operation and preferably in any one/more of the other services (Photocopying/General Stores). Experience of at least two years in Central or State Government bodies is desirable. Necessary and valid supporting documents shall be provided by the bidder, without which the claim made shall not be considered by the institute.

(ii). Have **Annual Turnover of Rs.5 Lakh during the last two financial years** (2016-17, 2017-18). The bidder shall enclose the audited statements of the indicated financial years, which should have been certified by a Chartered Accountant.

- (iii). Provide the Memorandum of Understanding in case the bidder comprises of Partnership/Consortium/Joint Venture.
- (iv). Submit a power of attorney authorizing the signatories of the bid to commit each member of the Partnership/Consortium/Joint Venture.
- (v). Nominate/authorize one of the members of the Partnership/Consortium/Joint Venture to be in charge and this nomination/authorization shall be covered in the power of attorney signed by the legally authorized signatories of all the members of the Partnership/Consortium/Joint Venture.
- (vi). Submit the complete details of the ownership and control. If the Bidder is a Partnership/Consortium/Joint Venture, complete details of ownership and control of each member thereof shall be provided.
- (vii). Submit copies of all the documents required, duly self-attested, along with pre-qualification bid of the tender.
- (viii). Confirm and declare that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other item or work related to the award and performance of this contract. They will have to further confirm and declare that no agency commission or any payment which may be construed as an agency commission will be paid and that the tender price will not include any such amount. If the Institute subsequently finds to the contrary, the Institute reserves the right to declare the bidder as non-compliant and declare any contract if already awarded to the bidder to be null and void.
- (ix) Furnish the copy of Tender Document and addenda, if any, thereto, marked "Original" with each page signed and stamped to acknowledge acceptance of the terms and conditions of the tender.

6. CURRENCY OF BID AND PAYMENT

6.1. The Bidder shall submit the price bid/offer in Indian Rupees (INR) and payments under this contract will be made in Indian Rupees only.

7. DURATION OF CONTRACT

7.1. The contract shall be initially for a period of one year (from the date of commencement), which may be extended for a further period of one year based on the satisfactory performance/annual review, at the same terms and conditions of the contract including the rates on mutual consent.

7.2. On expiry of contract term, the bidder shall vacate the premises immediately. However, the existing operator may bid afresh, if not prohibited otherwise due to unsatisfactory performance.

8. PERIOD OF VALIDITY OF THE BIDS

8.1. The bids shall remain valid and open for acceptance for a period of 180 days from the last date of submission.

9. LATE AND DELAYED BIDS

9.1. Bids shall be received in the Institute at the address specified not later than the date and time stipulated in the Tender Document. The Institute may, at its discretion, extend the deadline for submission of bids, in which case all rights and obligations of the Institute and the Bidder will be the same.

9.2. Any bid received by the institute after the deadline for submission of bids, as stipulated above, shall not be considered and will be returned unopened to the bidder.

10. BID OPENING AND EVALUATION

10.1. Prior to the detailed evaluation, IITPKD will determine whether each bid is complete and is substantially responsive to the Tender Document. For purposes of this determination, a substantially responsive bid is one that conforms to all the terms, conditions and specifications of the Tender Document without material deviations, exceptions, objections, conditionality or reservations.

10.2. If a bid is not substantially responsive, it shall be rejected by IITPKD and cannot subsequently be made responsive by the Bidder by correction of the non-conformity.

10.3. IITPKD determination of bid responsiveness will be based on the contents of the bid itself and any written clarifications submitted by the Bidder.

10.4. The pre-qualification criteria will be evaluated as per the methodology given in the **Annexure-II** of the Tender Document.

10.5. The Price bids of only those bidders, who have been successful in the pre-qualification parameters, will be considered/evaluated for the award of Work/Contract.

10.6. Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price, which is obtained by multiplying the unit price and quantity, or between subtotals and the total price, *the unit or subtotal price shall prevail*, and the total price shall be corrected. If there is a discrepancy between words and figures, *the amount in words shall prevail*. If a Bidder does not accept the correction of errors, the bid will be rejected and its EMD may be forfeited.

10.7. IITPKD may waive off any minor nonconformity or irregularity in a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.

11. CLARIFICATION IN THE BIDS

11.1. During the bid evaluation, IITPKD may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing, and no change in the price or substance of the bid shall be sought, offered or permitted.

12. MODIFICATION AND WITHDRAWAL OF BIDS

12.1. The Bidder may modify or withdraw the bid after submission, provided a written notice of the modification or withdrawal is received by IIT PKD prior to the deadline prescribed for bid submission.

12.2. The Bidder's modifications shall be prepared, sealed, marked and dispatched in an envelope duly marked **BID MODIFICATION**.

12.3. A Bidder wishing to withdraw the bid shall notify IITPKD in writing prior to the deadline prescribed for bid submission. The withdrawal notice shall be addressed to IITPKD at the specified address and bear the reference number and the title of the tender and the words **BID WITHDRAWAL NOTICE**. Bid withdrawal notices received after the bid submission deadline will be ignored and the bid submitted prior to that will be deemed to be a valid bid.

12.4. No bid can be modified after the deadline for submission of Bids.

12.5. No bid can be withdrawn in the interval between the bid submission deadline and the expiration of the bid validity period. Withdrawal of a bid during this interval may result in the forfeiture of the Bidder's EMD.

13. IIT PALAKKAD'S RIGHT TO ACCEPT/REJECT/MODIFY ANY OR ALL BIDS

13.1. IITPKD, is not bound to accept the lowest or any bid and may at any time, by notice, terminate the entire tendering process, without assigning any reason.

13.2. IITPKD, may terminate the contract, if it is found that the agency is black listed on previous occasions by the any of the Departments/Institutions/Local Bodies/Municipalities/Public Sector Undertakings, etc.

13.3. IITPKD, may reject the bids in the event they are accepted, but the successful bidder fails to furnish the Performance Security or fails to execute the Contract Agreement.

13.4. IITPKD reserves the right to accept/reject any bid or to annul the bidding process and reject all bids at any time prior to Contract award, without thereby incurring any liability to the Bidders.

13.5. IITPKD reserves the right to negotiate with the Bidder having the Lowest Quote. The bidders may be called for a discussion by the Committee. Based on the discussion, the Committee will decide to consider for the award of contract. Date and time of discussion (only for the qualified / short listed parties based on the bid) shall be announced / communicated to the qualified / shortlisted parties only, through email.

14. AWARD OF CONTRACT

14.1. The institute will award the contract to the successful bidder whose bid has been found to be responsive and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document. The contract will not be awarded on piece-meal and

will be awarded only to a single bidder, who would be able to run all the facilities in the Amenities Centre.

14.2. The contractor shall commence the operations of the Amenities Centre within Ten Days of issue of the Work Order.

14.3. The successful bidder will be required to execute a Contract Agreement within 30 days from the date of issue of Letter of Intent/Work Order, failing which the Letter of Intent/Work Order issued shall be treated as cancelled.

14.4. Copy of Work Order duly signed and dated by the successful Bidder on each page shall constitute the Contract Agreement.

14.5. The successful bidder shall be required to furnish a Performance Security within 15 days of receipt of Letter of Intent/Work Order for **Rs.20,000/-** in the form of an Account Payee DD/Fixed Deposit Receipt/Bank Guarantee from a nationalised bank in an appropriate format (**Annexure-VI**) in favour of **Indian Institute of Technology Palakkad payable at Palakkad**. The Performance Security shall remain valid for a period of sixty days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of Performance Security shall also be extended by the contractor accordingly.

14.6. The Performance Security shall automatically become null and void once all the obligations of the agency under the contract have been fulfilled, including, but not limited to, any obligations during the period of contract and any extensions to the period. The Performance Security shall be returned to the agency under contract not later than fifteen (15) days after its expiration.

14.7. Failure of the successful Bidder to comply with the above requirements shall constitute enough grounds for the annulment of the award and forfeiture of the EMD, in which event IITPKD may make the award to the next lowest evaluated bid submitted by a qualified Bidder or call for new bids.

14.8. The Contract can be terminated (during the period of Contract) with a notice of 30 days by either party. In case of any breach, IITPKD will cancel the contract without any notice.

14.9. Any other condition found necessary by IITPKD shall be included after mutual discussion, in the contract agreement. All the terms and conditions of the tender document shall be the part of the contract agreement.

15. PENALTIES

15.1. If the Contractor omits or fails to pay the monthly charges on time, penalty shall be charged accordingly as under:

No.	Terms and Conditions for Payment	Penalty
(i)	If the agency pays the bill after 10 th day of its issuance or within 20 days (i.e. during 11 th day of its issuance till 20 th day of its issuance).	10 % of total monthly bill.
(ii)	If the agency pays the bill after 20 th day of its issuance or within 30 days (i.e. during 21 st day of its issuance till 30 th day of its issuance).	20% of total monthly bill.
(iii)	If the agency pays the bill after 30 th day of its issuance.	30% of total monthly bill.
(iv)	If the bill is not paid within 45 days after its issuance.	30% of total monthly bill + Rs.200/- per day beyond 45 days till the day of actual payment.

15.2. If the contractor does not vacate the allotted space after the expiry of the contract period or after one month of notice period of termination of contract, the contractor is liable to pay a daily penal rent of Rs.1,000/- in addition to the other charges as applicable.

16. FORCE MAJEURE

16.1. If the contractor is prevented, hindered, or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure (civil disturbance, riots, strikes, tempest, acts of god etc), then it shall notify IITPKD in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fifteen (15) days after the occurrence of such event.

16.2. The contractor, when affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upon its performance of the contract and to fulfill its obligations under the contract, but without prejudice to IIT Palakkad's right to terminate the Contract.

16.3. No delay or non-performance by the Supplier caused by the occurrence of any event of Force Majeure shall:

- (a) Constitute a default or breach of the Contract;
- (b) Give rise to any claim for damages or additional cost or expense occasioned by the delay or non-performance.

16.4. If the performance of the Contract is substantially prevented, hindered or delayed for a single period of more than THIRTY days or an aggregate period of more than sixty days on account of one or more events of Force Majeure, IITPKD shall have the right to terminate the Contract by giving a notice to the Supplier.

17. DISPUTE RESOLUTION

17.1. Any dispute and or difference arising out of or relating to this contract will be resolved through joint discussion of the authorized representatives of the concerned parties. However, if the disputes are not resolved by joint discussions, then the matter will be referred for adjudication to a sole Arbitrator appointed by the Registrar, IIT Palakkad.

17.2. The award of the sole Arbitrator shall be final and binding on all the parties. The arbitration proceedings shall be governed by Indian Arbitration and Conciliation Act 1996 as amended from time to time. The cost of Arbitration shall be borne by the respective parties in equal proportions. During the pendency of the arbitration proceeding and currency of contract, neither party shall be entitled to suspend the work/service to which the dispute relates because of the arbitration and payment to the contractor shall continue to be made in terms of the contract. Arbitration proceedings will be held at Palakkad only.

17.3. Any dispute or claim arising out of/relating to this Contract or the breach, termination or the invalidity thereof, shall be settled by the Hon'ble Courts of Justice at Palakkad.

REGISTRAR

TENDER FORM
(Please use a separate sheet if needed)

S. No.	Particulars	Details
1	Names, Address of Bidder and Telephone Numbers, Email Address	
2	Registration No. of the Firm/Agency and Years of Experience	
3	Name, Designation, Address and Telephone No. of Authorized Person of Firm/ Agency to deal with	
4	Please specify as to whether the Firm/Agency is on Proprietaryship/ Partnership. Name and Address and Telephone No. of Directors/partners should specified in case of Partnership Firm/Agency	
5	Permanent Account Number (PAN) (Attach copy)	
6	Particulars of registration with FSSAI (Attach copy)	
7	Details of ISO Certification, if any	
8	Any other information	

Declaration by the Bidder

I/We hereby submit the NIT for Running the Amenities Centre at IIT Palakkad's Transit Campus. We undertake to agree to all terms and conditions of the NIT. It is certified that our firm fulfils the eligibility criteria of the NIT. The undersigned is authorized to submit the Bid against the NIT (<< >>) on behalf of the firm/company. Supporting documents of all the above information are also attached.

Signature

Name:

Address:

Phone No.: (Both landline and mobile numbers to be provided)

Email Address:

Note: All the above details shall be evidenced by a valid/certified document.

EVALUATION PATTERN OF PRE-QUALIFICATION BID

All the pre-qualification bids of the firms/agencies, which have submitted all the relevant documents as sought in the Tender Document and meeting the eligibility criteria will be scrutinized by the duly constituted Committee. The parameters to be considered for the evaluation and the maximum marks for each parameter of the pre-qualification bid is as under:

Sl. No.	Parameter	Maximum Marks
1	Background of the Firm/Agency (Type of Service (e.g. Canteen, Cafeteria, Cafeteria-cum-Stationery, etc), Quality Certifications, Testimonials, Performance Reports, etc)	20
2	Experience of at least two years in Food Business Operation and preferably in any one/more of the other services (Photocopying/General Stores). Experience of at least two years in Central or State Government bodies is desirable.	20
3	Present Financial Status of the Firm/Agency (Based on the supporting documents for Annual Turnover indicated in 5.5. (ii))	20
4	Whether the Firm/Agency is a Self-Help Group, Women's Collective, Partnership or Independent Business	20
5	Proposed Plan of Execution and Regular Operation of the Job, if the contract is awarded	20
Total Marks		100

Note:

1. Bidder shall provide supporting details/documents for all the above parameters for scrutiny and evaluation.
2. Bidder should have valid Registration Certificate/PAN/TIN/GST registration from the competent authority.
3. The Contractor shall acquire the necessary FSSAI (Food Safety and Standards Authority of India) Certificate/License for the site operation within 45 days, upon the award of the Contract.
4. Only the price bids of the Bidders qualified in the pre-qualification stage will be opened for evaluation.
5. A minimum of 60 marks shall be obtained for qualifying for opening of the Price Bid.
6. The contract will be awarded to the Bidder, which has quoted lowest (L-1). In case of a tie, the contract will be awarded to the Bidder, which gets the highest marks in the evaluation of the pre-qualification bid.

PRICE BID**I. Items to be served in the Canteen**

S. No.	Particulars	Rate
Following items to be available from 07.00 am to 12.00 midnight		
1	Tea – 150 ml	
2	Coffee – 150 ml/ 175 ml	
3	Milk – 150 ml	
4	Bread Omlette (2 slices with double egg)	
5	Bread Sandwich (2 slices with vegetable)	
6	Fresh Fruit Juice – 200 ml	
7	Milk Shakes – 200 ml	
Any two items to be served from 07.00 am to 12.00 noon, from 02.00 pm to 06.00 pm		
8	Snacks such as Vada, Baji, Bonda (per piece)	
9	Snacks such as Cutlet, Samosa (per piece)	
10	Idli (2 nos. with Chatni and Sambar)	
11	Dosa (1 no. with Chatni and Sambar)	
Items to be served from 05.00 pm to 12.00 midnight		
12	Veg. Noodles - 250 gms	
13	Egg Noodles - 250 gms	
14	Maggi	

II. Photocopying Facility

S. No.	Particulars	Rate Per Copy Colour (INR)	Rate Per Copy Black and White (INR)
Photocopying			
1	A4		
2	A3		
Scanning			
3	A4		
4	A3		
Printing			
5	A4		
6	A3		

Signature with Seal and Date

Note:

1. Furniture (Dining Tables/Chairs) necessary for the Canteen will be provided by IITPKD.
2. Horlicks/Boost/Bournvita (Rs.5/- sachet), packed items like chips, Cup Noodles etc, Fresh Fruit Juice, Milk Shake and Ice Cream of standard brands like Amul / Arun to be available at all times, when the canteen functions.
3. The list of items to be served given above is only illustrative. The caterer should be ready to serve additional items on request. The prices for those additional items shall be provided along with the above details.
4. The Bidder should install his own Printing/Scanning/Photocopy machine, which should be of high quality for colour and black/white printing/photocopying/scanning of A3 and A4 size sheets and should be compatible with USB drive. Compatibility for printing from email/cloud shall also be made available, if the WiFi facility is provided by IITPKD.
5. The duly constituted Committee of IITPKD reserves the right to negotiate the prices with L-1.

CHECK LIST FOR PRE-QUALIFICATION BID**(Please use a separate sheet if needed)**

S. No.	Essential Documents
1	Bid Security (EMD) of Rs.20,000/- (Rupees Twenty Thousand Only) in the form of FDR/DD/Bank Guarantee issued by any scheduled nationalised bank in favour of Indian Institute of Technology Palakkad Payable at Palakkad.
2	Authorized person of the bidder, with name, designation, address and office telephone numbers. If the bidder is a partnership firm, name designation, address and office telephone numbers of Directors/Partners also shall be provided.
3	Undertaking on a Stamp paper of Rs.100/- (Rupees One Hundred only) as per format prescribed in Annexure-VI.
4	Self-attested copy of the PAN card along with the copy of Income- Tax Returns of the last Three Financial Years (2015-16 to 2017-18) certified by Chartered Accountant/Competent Authority.
5	Self-attested copy of GST Registration Certificate.
6	Self-attested copy of valid Registration Certificate of the bidder.
7	Manpower on roll.
8	Experience of at least two years in Food Business Operation and preferably in any one/more of the other services (Photocopying/General Stores). Experience of at least two years in Central or State Government bodies is desirable.
9	Annual Turnover of Rs.5 Lakh during the last two financial years (2016-17, 2017-18). The bidder shall enclose the audited statements of the indicated financial years, which should have been certified by a Chartered Accountant.
10	Self-attested copy of ISO Certificate, if any.
11	Any other documents relevant to the bid.

Signature**(Name and Address of the Bidder)****Telephone/Mobile No.**

UNDERTAKING
(To be provided on a Stamp Paper of Rs.100/-)

To

(Designation and Name of the concerned Institute)

Name of the bidder_

Name of the tender_____Due date: _____

Sir,

1. I/We hereby agree to abide by all terms and conditions laid down in tender document.
2. This is to certify that I/We before signing this bid have read and fully understood all the terms and conditions and instructions contained therein and undertake myself/ourselves abide by the said terms and conditions.
3. I/We abide by the provisions of Minimum Wages Act, Contract Labour Act and other statutory provisions like Provident Fund Act, ESI Bonus, Gratuity, Leave, Relieving Charges, Uniform and Allowance thereof and any other charges applicable from time to time. I/We will pay the wages to the personnel deployed as per Minimum Wages Act as amended by the Government from time to time and shall be fully responsible for any violation.
4. I/We shall provide trained and experienced personnel in the Students Amenities Centre.
5. I/We do hereby undertake that neat and clean environment of the Institute shall be ensured by our Agency, as well as any other point considered by our Agency. Our service shall be covered under "Fidelity Bond" through Insurance Agency for minimum sum of Rs. _____ Lakhs (Rupees in words). The Insurance charges for Fidelity Bond shall be paid by me/us. The due to theft, if any, shall be recoverable from me/us through fidelity bond.

Signature

(Name and Address of the Bidder)

Telephone/Mobile No.

FORMAT OF BANK GUARANTEE FOR BID SECURITY (EMD)**(To be stamped in accordance with Stamps Act of India)**

KNOW ALL MEN by these present that we _____(Name and address of Bank), having our registered office at _____(hereinafter called “the Bank”) are bound unto _____(Name of the Department) (hereinafter called “the Department”) in sum of Rs. _____for which payment will and truly to be made to the said Employer, the Bank binds himself, his successors and assigns by these presents.

WHEREAS _____(Name of Bidder) (hereinafter called “the Bidder”) has submitted his bid dated _____for Students Amenities Centre (hereinafter called “the Bid”).

WHEREAS the Bidder is required to furnish a Bank Guarantee for the sum of Rs. _____ (Amount in figures and words) as Bid Security against the Bidder’s offer as aforesaid.

AND WHEREAS _____(Name of Bank) have at the request of the Bidder, agreed to give this guarantee as hereinafter contained.

WE further agree as follows:

1. That the Department may without affecting this guarantee grant time of other to or indulgence to or negotiate further with the Bidder in regard to the conditions contained in the said tender and thereby modify these conditions or add thereto any further conditions as may be mutually agreed upon between the Employer and the Bidder.
2. That the guarantee herein before contained shall not be affected by any change in constitution of our Bank or in the constitution of the Bidder.
3. That this guarantee commences from the date hereof and shall remain in force till: (a) The Bidder, in case the bid is accepted by the Department, executes a formal agreement after furnishing the Performance Guarantee of a scheduled commercial Bank based in India. (b) Forty five days after the date of validity or the extended date of validity of the Tender, as the case may be, whichever is later.
4. That the expression “the Bidder” and “the Bank” herein used shall, unless such an interpretation is repugnant to the subject or context, include their respective successors and assignees.

THE CONDITIONS of this obligation are:

- (i) If the Bidder withdraws his bid during the period of Tender validity specified in the Form of Tender; or
- (ii) If the Bidder refuses to accept the corrections of errors in his bid; or (iii) If the Bidder having been notified of the acceptance of his bid by the Employer during the period of tender validity and (a) fails or refuses to furnish them Performance Guarantee and/or (b) fails or refuses to enter into a contract within the time limit specified in para _____of the NIT.
- (iv) If the tender is terminated on the allegation of production of false/forged documents for obtaining the contract. (v) If the contract is terminated for the reason that the agency is blacklisted.

WE undertake to pay to the Institute upto the above amount upon receipt of his first written demand, without the Employer having to substantiate his demand provided that in his demand the Employer will note that the amount claimed (i), (ii), (iii)(a), (iii)(b), (iv) or (v) mentioned above, specifying the occurred condition or conditions.

Signature of Witness

Signature of Authorized Official of the Bank Name of Witness (Stamp/Seal of Bank)

Name of Official Address of Witness

Designation

ID No. _____

FORMAT OF BANK GUARANTEE FOR PERFORMANCE SECURITY**(To be stamped in accordance with Stamps Act of India)**

1. THIS DEED of Guarantee made this day of _____ between _____ (Name of the Bank) (hereinafter called the "Bank") of the one part and _____ (Name of the Institute) (hereinafter called the "Institute") of the other part.
2. WHEREAS _____ (Name of the Institute) has awarded the contract for Students Amenities Centre for Rs. _____ (Rupees in figures and words) (hereinafter called the "contract") to M/s _____ (Name of the contractor) (hereinafter called the "contractor").
3. AND WHEREAS THE Contractor is bound by the said Contract to submit to the Department a Performance Security for a total amount of Rs. _____ (Amount in figures and words).
4. NOW WE the Undersigned _____ (Name of the Bank) being fully authorized to sign and to incur obligations for and on behalf of and in the name of _____ (Full name of Bank), hereby declare that the said Bank will guarantee the Department the full amount of Rs. ___ (Amount in figures and words) as stated above.
5. After the Contractor has signed the aforementioned contract with the Institute, the Bank is engaged to pay the Institute, any amount up to and inclusive of the aforementioned full amount upon written order from the Institute to indemnify the Institute for any liability of damage resulting from any defects or shortcomings of the Contractor or the debts he may have incurred to any parties involved in the Works under the Contract mentioned above, whether these defects or shortcomings or debts are actual or estimated or expected. The Bank will deliver the money required by the Institute immediately on demand without delay without reference to the Contractor and without the necessity of a previous notice or of judicial or administrative procedures and without it being necessary to prove to the Bank the liability or damages resulting from any defects or shortcomings or debts of the Contractor. The Bank shall pay to the Institute any money so demanded notwithstanding any dispute/disputes raised by the Contractor in any suit or proceedings pending before any Court, Tribunal or Arbitrator(s) relating thereto and the liability under this guarantee shall be absolute and unequivocal.
6. THIS GUARANTEE is valid for a period of _____ months from the date of signing. (The initial period for which this Guarantee will be valid must be for at least six months longer than the anticipated expiry date of the Contract period).
7. At any time during the period in which this Guarantee is still valid, if the Institute agrees to grant a time of extension to the contractor or if the contractor fails to complete the works within the time of completion as stated in the contract, or fails to discharge himself of the liability or damages or debts as stated under para-5 above, it is understood that the Bank will extend this Guarantee under the same conditions for the required time on demand by the Institute and at the cost of the contractor.
8. The Guarantee hereinbefore contained shall not be affected by any change in the Constitution of the Bank or of the contractor.
9. The neglect or forbearance of the Institute in enforcement of payment of any moneys, the payment whereof is intended to be hereby secured or the giving of time by the Institute for the payment hereof shall in no way relieve the Bank of their liability under this deed. 1
10. The expressions "the Institute", "the Bank" and "the Contractor" hereinbefore used shall include their respective successors and assigns.

IN WITNESS whereof I/We of the bank have signed and sealed this guarantee on the _____ day of _____ (Month) _____ (year) being herewith duly authorized.

For and on behalf of the Bank.

Signature of authorized Bank official

Name _____

Designation _____

I.D. No. _____

Stamp/Seal of the Bank.

Signed, sealed and delivered for and on behalf of the Bank by the above named _____

in the presence of:

Witness-1

Signature

Name

Address

Witness-2

Signature

Name

Address